

ISGUS NEWS



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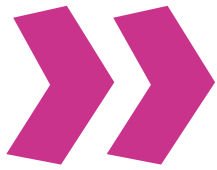
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VISITOR MANAGEMENT

ZEUS® Workforce Management - VISIT.net



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PREFACE



Sylvia Martin-Knoch, ISGUS Export-Manager

Dear Reader,

2020 had started extremely well for the ISGUS Group, with continuous demand for our ZEUS® Workforce Management solutions. Even at the peak of the pandemic, business was not totally interrupted and has continued, with new projects being „kicked-off“ and current ones being completed.

During the pandemic with its strong push towards digitization and hosted solutions, our decision to offer our ZEUS® solutions as Software-as-a-Service in our own data centre, has proven as one of our best decisions.

In 2019, the employee head count in the ISGUS data-centre doubled, and the numbers will continue to grow further into the future. The benefits are evident and irrespective of how small or large an organisation is, ZEUS® SaaS will provide a quick and efficient professional solution for Workforce Management, including monitoring of home office staff, or new absences such as Furlough Leave.

Read more in this ISGUS NEWS about how our solutions can support you managing your workforce efficiently during the Covid 19 pandemic and thereafter.

Also, read about our new IT 8210 terminal, our first terminal winning a design award before it was officially being sold, due to its excellent user interface. Based on „Online Apps“, the IT 8210 brings employee-self-ser-

vice to a new stage, expanding digitization to the data recording level.

We invite you to visit our new website which will bring you „up to date“ with our complete range of ZEUS® solutions, including our new and professional Visitor Management VISIT.net, fully integrated with ZEUS® Access Control.

Like all big events, the Oberammergau Passion Plays taking place only once in a decade and planned for 2020, have been postponed, and with it the „ISGUS participation“. ISGUS will be part again in 2022, when the Covid 19 pandemic will be history for all of us!

Enjoy reading, and first and foremost, stay healthy!

Yours sincerely





SPECIAL ISGUS OFFER



THE “NEW NORMAL” WITH COVID-19

In recent days, many countries are still in a complete lock down and have not yet reached the peak of the pandemic, whilst other countries affected with the initial wave, are carefully opening up again, like China, Austria and, very cautiously Germany.

There will be a life after Corona and business will come back, without a doubt. However the pandemic will leave its mark on all areas of private and business life, for a very long time after society has reopened again and living in a “New Normality”.

The current lock down being a reality in almost every country across the globe, makes a big push for digitization. Companies who have already provided the essential infrastructure for employees to work from home had one thing less to worry about.

In these difficult times, tools for online meetings play an essential role, for private and business life alike, and they will in the future. On the business side, they will replace face-to-face meetings, classroom training and business travel. Tools for remote communication have become vital for every organization and we are sure this will not revert following on from this pandemic.

To manage remote staff and mobile workforces has always been a challenge. A long time before the Corona virus, ISGUS realized the trend towards “New Work” and made available a whole range of tools to efficiently

manage remote work and mobile workforces. To support their ZEUS® customers “swapping” their workforces to home offices to comply with social distancing and at the same keep their businesses going, ISGUS is offering a whole range of ZEUS® add-on modules for a 3 months trial. These will enable easy and efficient management of their customers’ remote staff, and facilitate planning and calculation of governmental aid e.g. in case of furlough leave.

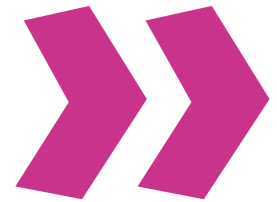


The ISGUS offer for ZEUS® X SaaS Customers:

Usage of the following ZEUS® X add-ons on a 3 month FOC trial basis:

- » ZEUS® Web Terminal for virtual clocking of attendance and work on jobs/projects
- » ZEUS® X mobile App for clocking and employee-self-service from smartphones
- » ZEUS® Group Diary for easy planning of remote / on site work or furlough leave
- » ZEUS® X Presence Indication for up-to-the minute absence / presence information

TERMINAL IT 8210



IT 8210 – the winner of the iF Design Award 2020. The newest ISGUS Terminal IT 8210 includes a whole range of superb features for Time & Attendance, PDC, Access Control, Access-on-Card combined with electronic locking systems, fingerprint recognition etc... In addition, the terminal provides “employee-self-service”, this feature enables e.g. for holiday/absence requests to be made directly from the terminal.

As with previous generations the ISGUS IT 8210 is web based, provided with an easy-to-use and intuitive touchscreen, setting new standards in Time & Attendance and Workforce Management. In addition to standard T&A functions such as IN & OUT, information on personal flexitime balances, overtime totals, etc., the new IT 8210 terminal offers significant value through functions, which have only been accessible via a PC to date.

Digitisation does not end at the recording level

Employees without an own PC are able to request their absences and apply for totals or booking updates, see their service plans, swap their shifts with other team members, or receive push messages for different reasons. This is enabled by the “online Apps”, which are intelligently interacting between the ISGUS hard- and software. Also the handling of the 7” touchscreen colour-display is very easy. Supervisors can approve or disapprove workflow requests, or retrieve analyses directly from the terminal.

Corresponding to today’s requirements

Display of the current duty rosters with the ability to enter and change shifts, swapping requests or preferred shifts for the coming period, corresponding to today’s requirements. These are decisive arguments for workforce motivation and enhancing the company’s desirability as an employer.

The multifunctional IT 8210 is supplemented by Access Control master functions, and a comprehensive set of features for Job Costing and Production Data Capture.

iF Design Award Winner

In the PRODUCT category, ISGUS count to the selected award winners of the iF Design Award 2020. The world-wide accepted iF-label is one of the most popular Awards for an outstanding design and outstanding performance.



VISITOR-MANAGEMENT



COST ADVANTAGES IN STANDARD PROCESSES

The Management of external people visiting your company following safety and data security guidelines is very important now and in the future. The management of visitors, trades and external companies can be perfectly controlled and managed with digital workflows. ZEUS® Workforce Management can be extended by a professional visitor management solution.

The visitor management VISIT.net is a web-based solution that is easily integrated into the ZEUS® Workforce Management. The system grants the individual requirements of every customer. The spectrum of services ranges from simple visitor registration, visitor self-service, safety instruction for different groups of people to complex yard management for transport and logistic companies.

Data security

Legal data protection requirements are taken into account with the system, the data is documented in an audit-compliant manner and personal data is managed compliant to the GDPR. VISIT.net supports supervisors with the management of visitor procedures and enables an efficient processing of visitors, employees from other locations and the supplier traffic on a software based process.

The solution is consistently geared towards rapid deployment at the occupied or unoccupied gate

and, with digital workflows, it eliminates the need for all manual procedures, information and tasks involved once the visitor has left the premises. Visitor management complements ZEUS® Access Control, the visitor badge provides access rights, only to specifically allocated routes and authorised areas.

Benefits of ZEUS® Visitor Management

This means that there is always documented history of who was on the premises, in which room and for what purpose, when and for how long. Safety and efficiency come first for the plant security and the reception employee. The benefits of ZEUS® Visitor Management are: risk-minimisation, digitisation of standard processes and clear cost advantages.

**GDPR
VISIT.net
SECURITY
VISITOR MANAGEMENT**

NEW WEBSITE



It's here! The new ISGUS Website is now online. After weeks of technical, creative and content renewal, our website is now totally restructured. In addition to the updated design, the focus has been on the content, fulfilling the needs of our target audience.

Customers, partners and potential customers will now have an improved overview of our products and solutions, without the need for an extensive search. As usual, we will continue keeping you up-to-date on a wide range of topics in our „News“ section.

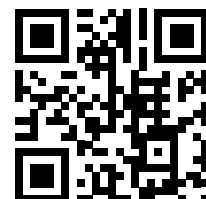
Download Area

On the new website you will find downloads on each subpage. All data sheets, case studies, brochures, certificates and flipping books are available for download.

Support

Support requests can be made directly via the contact area on the Service & Support subpage. The contact section also allows you to contact us directly via a form, ensuring a fast transmission of your request to our team.

We hope you will enjoy discovering our new website. Of course we look forward to your feedback and are grateful for any suggestions and comments you might have, constructive criticism is as welcome as praise!



**VIDEO
WEBSITE
NEW DESIGN
ONLINE PRESENCE**



ISGUS – NO SOLUTION LIKE ANY OTHER

ISGUS AT THE OBERAMMERGAU PASSION PLAYS



© Passion Plays Oberammergau

The history of the passion plays in Oberammergau began in 1633. After months of suffering and dying from the plague, the Bavarian municipality located in the natural park of the Ammergau Alps, promised to renew the Passion every 10 years, after they eventually overcame this dreadful epidemic. Today it is one of the largest passion plays worldwide. Due to the COVID-19 Pandemic, the Passion Plays have been postponed to 2022. ISGUS will be there in support again, as a strong partner.

„The preparations began as early as 2015, when there were just two of us“, remembers Monika Stückl, Deputy Plant Manager of the “Eigenbetrieb Kultur Oberammergau”. The same year additional employees were welcomed to the company, and in excess of 100 people work in the organisational team. They all had to work very hard to make the 42nd Oberammergau Passion Play a great success.

For the first time electronic time recording provided by ISGUS, has been implemented. During the previous plays in 2010, each rehearsal and every performance by all the participants was documented by hand on paper lists and transferred to an Excel spread sheet later. The idea of electronic recording had been in the back of the mind of those responsible for the project for some while, but not actually tackled until 2018.

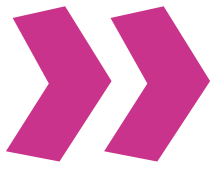
Monika Stückl and Bernhard Schwaighofer, Head of ISGUS-bavaria GmbH, agree that the entry of all participants and the definition of the various employment contracts, roles and time patterns at the beginning of the rehearsals was worth the effort. “The simplificati-

on provided by the solution became soon obvious, will enable very apparent efficiencies throughout the actual performances. Accordingly, the first test run for the transfer of accounting data from about 1,300 performers run completely smoothly”.

Oberammergau and the beard writ

Altogether more than 2,500 participants, of which about 1,800 actors in various roles, i.e. Romans, the High Council, distraught woman and many other roles, all rehearse separately, often at different times and in different buildings and rooms. In addition, there are the main roles, such as Jesus, Judas and Mary, all of them being double cast, the fire and rescue service, costume department, as well as technique. An administrative burden that would represent a big challenge for any larger company. The people of Oberammergau take a relaxed view of it, true to the motto “it will go well – it must”.

Another speciality: all actors need to get the right to play, which is only possible, if you were born and grew up in Oberammergau or have lived in the village for more than 20 years. Each role is cast by “game leader” Chris-



tian Stückl in person. Also most of the other 700 participants, who are active backstage, are from Oberammergau. “Just a few firefighters and some musicians forming the band needed to be recruited externally” explains Monika Stückl. The whole municipality with its 5,000 inhabitants is upside down before and during the plays. And then there is the hair and beard writ: From Ash Wednesday 2019, there has been a request for everyone to let their hair grow and for the men to also grow beards in order to create the most authentic portrayal.

ISGUS – No solution like any other

From the first workshop it became apparent that the ISGUS solution ZEUS® would not be used simply as a classical Time and Attendance solution. The main focus is on recording individual activities such as rehearsals and performances and their frequency. Based on the employment contracts and roles defined, ZEUS® knows which hourly rate needs to be calculated. For example, there are special rehearsal rates, being paid standard or double time depending on their length. Soloist performances are especially remunerated and therefore booked differently.

Technical support from ISGUS-bavaria GmbH

Another advantage of electronic time recording is the analysis, which shows “game leader” Christian Stückl, which actors have taken part in performances, when and how often. This wasn’t previously visible from the old paper documentation.

The ISGUS software for the passion plays is being hosted in the ISGUS data centre, reducing IT investments to a minimum. For data collection ISGUS-bavaria made available preconfigured Terminals, communicating via web-services with the data centre at the ISGUS headquarter. On site, the terminals just need to plug into the network and will find their Host independently via DHCP. Due to the constantly changing buildings during the rehearsals, terminals became very mobile. “The installation and use of the 32 ISGUS Terminals based on proximity cards

went well from the first day, plus acceptance and utilisation of this new procedure by all cast and team members were outstanding”, describes Mrs. Stückl. Cards were in use for identification at the terminals and additionally for identification purposes, by security personnel, plus given labels with name, photo and ID code.

The organisational team appreciated the seamless setup and introduction of the new system, and its ease of use well received by all parties: “It is now super easy to just hold the card on it”, says one of the actors. Due to Corona, all activities relevant to these plays are now suspended, and Oberammergau is looking forward to the Passion Plays in 2022.



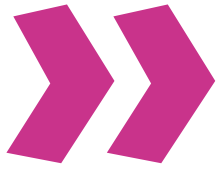
In use are:

- » Software solution ZEUS® SaaS for 2.000 staff members
- » Hosted at the ISGUS data centre
- » Communication to DATEV Payroll
- » 32 ISGUS terminals for Time & Attendance IT 8200 for stationary and mobile usage in different rehearsal rooms
- » 2.000 Mifare DESFire Transponders

Passions Plays 2022:

The premiere is now scheduled for May 14, 2022, followed by 5 performances a week until October 2nd, 2022.





GFÖLLNER

CUSTOMER STORY

FROM AUSTRIA



OPTIMIZE INTERNAL PROCESSES AND CREATE COST CONTROL

The longstanding association between the “Gföllner Fahrzeugbau und Containertechnik GmbH” and ISGUS was established many years ago. Looking for a modern system to manage working hours the Gföllner company found the perfect partner in ISGUS. The implementation of ZEUS® Time and Attendance was the starting point for many years of cooperation. In total Gföllner uses the ZEUS® Time and Attendance to organize more than 50 different work shifts, consisting of numerous daily and weekly plans, variable patterns and shift plans.

Gföllner - Innovation by spirit of research

The Austrian company is involved in several business sectors: vehicle construction, container loading and air-conditioning technology. In 2018 the company generated sales of 49 million Euro, 60% of which come from their international business. With 300 employees Gföllner is one of the most popular employers in its region. Through innovation and constant research, both of which are very important to Gföllner, they consistently use their ideas for new projects, ultimately resulting in saleable products. One such example would be the “Cocobello”, a container with the ability to change its cubature, mainly used for advertising. Independent or autonomous energy supply is a subject of great importance globally and with this in mind the team at Gföllner created a container with batteries that can be powered by solar and wind power as well as diesel.

Continuous cooperation

Initially, Gföllner was looking for simple IN/OUT bookings, however, ZEUS® offers much more than that. Expanding their system with the ZEUS® Production Data Capture (PDC) module was the logical and worthwhile next step for them. The ISGUS PDC module creates an overall perspective and transparency when it comes to production. The recorded total process times form the basis of calculation for all important company resources, such as capital, personnel, equipment and supplies. All productive and non-productive times are constantly being evaluated and transferred to the payroll accounting and used for cost calculation.

Security Concepts with ZEUS® Access Control

When Gföllner commenced building their new plant and company headquarters in Stritzing (Austria), they wanted to integrate a comprehensive and easy-to-use

Access Control system into their new security concept. ZEUS® Access Control allows for the administration of the most complex access profiles, completed with 60 card based access control terminals. In their next phase Gföllner integrated the ZEUS® Production Data Capture Module into their ERP system, also adding ZEUS® Workflow for employee-self-service function to their growing system.

Benefits and Satisfaction with ISGUS Solutions

Usage of the ISGUS solutions lead to the wanted reduction of costs for production and personnel, as well as a decreased workload for their human resources, their IT department and job management. Optimization of internal processes and cost control became viable with automated data collection and the creation of standardized processes.

A survey of all relevant Time and Attendance information is easily available to all employees on any company computer. This has led to positive feedback from staff and management alike. The ability to request holidays online or update any bookings not only saves time and paper but also greatly contributes to environment protection.

Recommending ISGUS as a business partner

Well-tuned cooperation with suppliers and business partners is vital to Gföllner, which is why they greatly appreciate the excellent working relationship they have established with ISGUS. Their contacts at ISGUS Vienna are competent, and always quick to react to any

issues or requirements that arise. The ISGUS software and its capabilities combined with the knowledge of it's daily use creates a solid foundation and builds trust. Based on innovation and constant further development, ISGUS solutions are always state-of-the-art and future driven.

Expansion of Cooperation

A grand opening ceremony was held opening the third phase of the new plant in Stritzing and again Gföllner placed their trust in ISGUS to implement ZEUS® Time and Attendance, Access Control and Production Data Capture.

**PDC
ACCESS
AUSTRIA
ISGUS CLOUD**



Fahrzeugbau und Containertechnik GmbH



ISGUS - AS INTERNATIONAL AS ITS CUSTOMERS AND ITS SOLUTIONS

ISGUS with its close net of distribution partners, its entirely customer orientated and excellent service and training concepts, is your strong and reliable partner now and in the future.

Benefit from our longstanding experience resulting from over 14,000 installations worldwide.



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